COMMERCIAL CARD SERVICES
TEXT ALERTS
FOR BETTER FRAUD PROTECTION

Cardholders have the option to receive text alerts sent to their mobile device when fraudulent activity is suspected on their PNC commercial card.* The text alert will ask the cardholder to call PNC’s Cardholder Customer Service team to confirm that the transaction is legitimate or verify that it is a fraudulent transaction.

Company and cardholder benefits
Text alerts offer both companies and cardholders the following benefits:
• Reduced time spent disputing fraudulent transactions
• Direct notification to cardholders within minutes of a suspicious transaction
• Fewer declines of legitimate transactions
• Ability to identify suspicious transactions quickly, lessening cardholder inconvenience

How to get started

STEP 1: Click this link or paste https://treasurycommercialcard.pnc.com/notifications/login.htm into your web browser.

STEP 2: Follow the prompts beginning with the screen shot on the right. During the registration process, you will be asked to enter the mobile phone number for the phone you wish to register, the last four digits of your assigned activation code and your credit card number.

*Standard data message rates may apply.

For more information, please contact your Account Manager or Treasury Management Officer.

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pnc.com/treasury
Introduction
This user guide will assist you in completing the setup required for you to begin receiving text alerts on your PNC commercial card account. Follow the instructions below to complete your registration.

After completing registration you will begin to receive text messages when suspicious activity is detected on your card account. You can then verify suspicious transactions or file a notification of fraudulent activity

Step 1: Access the fraud text alert registration website below to begin the process.

Website Link: Register Here! (Or copy https://treasurycommercialcard.pnc.com/notifications/login.ht into your web browser)

You will see the screen below after clicking on the link.
Step 2: Enter your card account information to authenticate (shown below in the screen shot)

- Credit Card Number: Enter the 16 digit number on the face of the card
- Credit Card Name: Enter your cardholder name *exactly as it appears* on the face of your card
- Last 4 Digits of your assigned activation code: Enter the unique number assigned to you by your employer
- Enter the Text Shown: Enter the code exactly as shown
- Click on the Register button to advance to the next screen

**COMMERCIAL CARD FRAUD ALERT ACTIVATION**

Register to receive text alerts

You can enroll to receive a fraud alert to notify you of suspicious activity on your credit card that you may not have authorized. Enter your credentials below and click register. You will be prompted to enroll your mobile device number to begin receiving fraud text alerts.

- Credit Card Number: Peter Burk
- Credit Card Name: 4906029002490244
- Last 4 digits of Card Activation Number: ****
- Enter the Text Shown: x2kC3

Register

**Important Information**

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**Step 3: Enter the mobile number you are registering and acknowledge consent**

On the screen shot below:

- Enter and confirm the mobile device number that you are registering to receive text alerts
- Check the box acknowledging the Terms and Conditions and indicating consent to receive text alerts
- Click the Continue button to advance to the next screen
Step 4: Confirm your mobile device registration by entering the 4-digit confirmation code in the Confirmation Code box.

After clicking the Continue button to advance to the below screen, you will receive a text message to your registered mobile device with a 4-digit confirmation code.

On the screen shot below:
- Enter the 4-digit confirmation code you received in the Confirmation Code box.
- Click the Continue button to advance to the next screen.

When your registration is completed you should receive a welcome text message on your registered mobile device saying "Welcome to PNC Bank Fraud Alerts. Call 800-685-4039 for info. Std Msg&Data rates may apply. Reply HELP for help, STOP to cancel."
Step 5: You will see this screen indicating that your mobile device has been successfully registered.

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