

Browser settings for downloading files from within PeopleSoft

Firefox

Firefox will work with default settings and popup blocking turned off for PeopleSoft site. If you try to open a site or download from within a site that you are on, Firefox will prompt you (with a bar at the top of the page) to allow pop-ups. Click on the Options button and allow the PeopleSoft site.

Safari

Safari will work with default settings. However, with Safari, popups can only be turned on or off, but cannot be turned off for certain sites. When you open Safari, the command to turn the Popups on/off is under the Menu item called Safari at the top of the browser page.

Internet Explorer (IE)

To use PeopleSoft applications with Microsoft Internet Explorer, end users must turn off popup blocking for the PeopleSoft site. Third party browser plug-ins such as Yahoo search bar, Google search bar, and MSN search bar may have built in popup blockers. These 3rd party popup blockers must be turned off for PeopleSoft sites.

With IE, start with default settings:

In IE6, navigate to "Tools -> Internet Options".

- a) In General tab, click on "Delete Cookies..." button and click on "Delete Files...." button.
- b) In "Security" tab, click on "Default level" button in "Internet" and/or "Local intranet",
- c) In "Advanced" tab, click on "Restore Defaults" button.

Click on "Apply" and "OK".

In IE 7, navigate to "Tools -> Internet Options".

- In General tab, click on "Delete..." to delete cache. Click on "Delete all".
- In Advanced tab, click on "Reset" button.
- In "Security" tab, click on "Default level" button in "Internet" and/or "Local intranet",
- Click on "OK". Close IE

Here's are the IE security settings that must be set. Please check the following:

- IE 6 on Windows 2000 or XP SP1:

Navigate to "Tools -> Internet Options". In "Security" tab, for specific zone, click on "Custom Level" and set the following:

Download "File Download" = Enable

Navigate to "Tools -> Internet Options". In "Advanced" tab, ensure "Do not save encrypted pages to disk" = UNCHECKED.

- IE 6 or IE 7 on Windows XP SP2. IE 7 on Windows Vista:

Navigate to "Tools -> Internet Options". In "Security" tab, for specific zone, click on "Custom Level" and set the following:

"Automatic prompting for file downloads" = Enable
Download "File Download" = Enable

Navigate to "Tools -> Internet Options". In "Advanced" tab, ensure "Do not save encrypted pages to disk" = UNCHECKED.

- For IE8 on Windows XP SP2 or Windows Vista:

Navigate to "Tools -> Internet Options". In "Security" tab, click on desired zone, trusted and/or intranet zone. Please ensure the following are set:

"Automatic prompting for file downloads" = Enable
Download "File Download" = Enable

* Please note: By default, the trusted zone in IE8 is set to "Medium". The Medium setting by default has "Automatic prompting for file downloads" = Disabled. One must either change trusted zone to "Medium-Low" OR customize "Medium" setting to set "Automatic prompting for file downloads" = Enable.